

Privacy Policy

This Privacy Policy describes how Orient Exchange Co. (L.L.C) may process your personal data including the data provided when visitors access and use:

- our **websites**, mobile app or
- any of our other channels used for financial services, social media, information and promotions.

Our business has been built on continued trust and confidence between our customers and ourselves. Unless legally required to disclose, we have a commitment to safeguard and keep confidential any information we hold relating to our customers. Whether it is provided to us in person at one of our branches, over the phone, while visiting our website, we will ensure that the information is kept confidential. All our staff and third parties with permitted access to our customer information are specifically required to observe our personal data protection policy. We will not collect any personal information that identifies a visitor to our channels individually unless specified otherwise. Visit to our website will record only the pages on our website pages you visited. Such information will be used to prepare aggregate information about the number of visitors to the site and general statistics on usage patterns. Some of this information will be gathered through the use of cookies. Cookies are small pieces of information that are automatically stored on a person's web browser in their computer that can be retrieved by this site. You can set your browser to disable persistent cookies and/or session cookies.

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Security

We value your trust and maintain strict security standards and procedures with a view to preventing unauthorized access to your data. To protect your data, we have implemented the most suitable and reliable technology and will continue updating our technology in the future in line with the latest regulatory requirements. Unfortunately, no data transmission over the internet can be guaranteed as totally secure. Once we receive your information, we will take all possible steps to protect the information. If we no longer need your information, we will destroy or delete

Cookies

Our public website uses cookies. Cookies are pieces of information that a website transfers to the cookie file on your computer's hard disk. Cookies enable users to navigate around the website and (where appropriate) enable us to tailor the content to fit the needs of visitors who have accessed the site. Cookies cannot look into your computer and obtain information about you or read any material kept on your hard drive and, cookies cannot be used to identify who you are. We use analytics and reporting tools to see which pages and links receive the most clicks. Knowing which articles and topics our customers like and which they don't like helps us to improve our content. We maintain strict security standards and procedures to prevent unauthorized access to information about you. We will never contact you by email or otherwise to ask you to validate personal information such as your emirates ID, or account numbers.

Changes to this Privacy Policy

We may update our Privacy Policy from time to time. Therefore, we advise you to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

By accessing this website (www.orientexchange.com) and any of its pages you are agreeing to the terms set out above.